Our Dedicated CLAIMS TEAM

We're here for you in good times and bad. When the worst happens, count on our in-house team of experienced professionals to lead you through the claim process from start to finish. With trusted advisors located across our entire footprint, we provide local, personalized service.



David Boyce *President and CEO*585-344-2713, ext. 48066

dboyce@tompkinsfinancial.com



- Specialized knowledge of the claim process
- Extensive experience working with insurance carriers and their claims departments
- Sound working relationships with carriers, adjusters and mitigation/restoration companies
- · Advocating for fast and fair resolution of the claim



Kelly Herold AVP, Claims Manager - NY 888-261-2688, ext. 48071 kherold@tompkinsfinancial.com



Tom Barzd *VP, Claims Manager - PA*888-601-2611, ext. 42231
tbarzd@tompkinsfinancial.com



Melissa Ellenson Commercial Lines Account Manager/Claims Specialist 888-261-2688, ext. 40935 mellenson@tompkinsfinancial.com



Helen Ozimek
Claims Processor - NY
888-261-2688, ext. 48043
hozimek@tompkinsfinancial.com



Amanda Shaw Claims Processor - NY 888-261-2688, ext. 48076 ashaw@tompkinsfinancial.com

OUR EXPERIENCE Sets Us Apart

Our dedicated claims department is unique in the industry and provides an immediate, higher level of service in the event of a claim. Our unrivaled customer service is available morning, noon, or night – whenever you need us.